

## V11 MSI controls for Dictation Users

### Troubleshooting

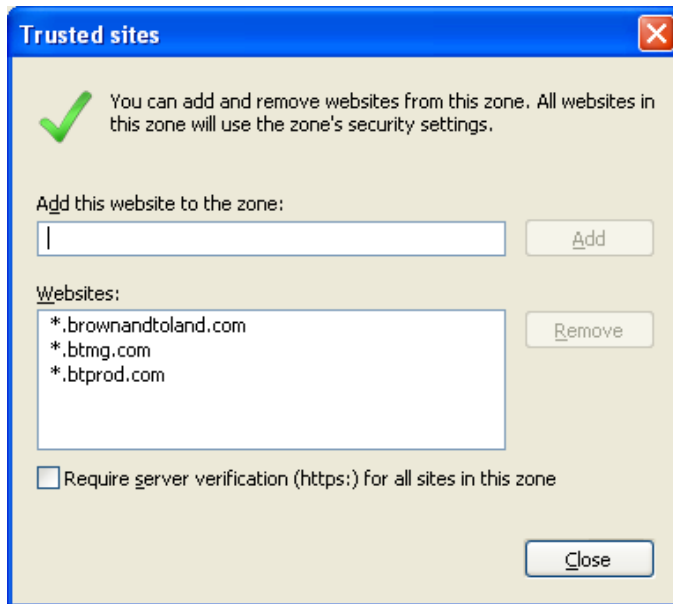
Settings to check if there are problems with dictation. IE6, IE7, IE8 only.

### Browser

- Uninstall any Google/Yahoo/Etc Toolbars
- Turn off Pop-Up Blockers

### IE Security

- Trusted Sites Zone- Security Level: LOW



- Internet Zone – Security Level: Medium

### IE Manage Add-Ons

- Make sure the following Add-ons are enabled:
  - Any Allscripts Published add-ons
  - Any GE Healthcare published add-ons (Anything starting with IDX)
  - Any Data Dynamics published add-ons
  - Welch Allyn published add-on

### Add/Remove Programs (make sure these versions are installed)

- FlowcastDesktopControls: 4.0311.0006
- IDXWebFrameworkControls: 5.02.009
- IE Settings: 2.0.0
- TouchWorksWebControls: 11.0203.261
- Welch Allyn II Active X Control: 1.1.0000